



# **TIMETABLES, FARES & OTHER INFORMATION**

**commencing  
Thursday, 24th March 2016  
and until further notice**

**10p**

**☎ 020 8877 1722**

## LONDON EVENTS 2016

24 April	London Marathon
30 May	BUPA Run
11 June	Trooping the Colour
25 June	Gay Pride Parade
10 July	London 10km Road Run
30-31 July	Ride London
7 August	London Triathlon
11 September	Tour of Britain cycle race
9 October	Royal Parks' Half-Marathon
11 November	Armistice Day
12 November	Lord Mayor's Show
13 November	Remembrance Day Service and Parade
1 January 2017	The London Parade

Owing to the scale of these events central London traffic may be subject to police diversions. Every effort will be made to provide the best possible service, although routes may differ from those advertised.

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We are committed to providing our customers with a high standard of service and value your feedback. If you have any compliments, comments or complaints please address them in writing to:

Customer Services Department  
The Original London Sightseeing Tour  
Jews Row, London SW18 1TB

If you would like to book tickets in advance please write to the above address or contact us on the numbers below.

Telephone: 020 8877 1722 Fax: 020 8877 1968  
email: [info@TheOriginalTour.com](mailto:info@TheOriginalTour.com)  
[www.TheOriginalTour.com](http://www.TheOriginalTour.com)

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If you are dissatisfied with the response contact one of:  
**London & Partners (London Tourist Board),**  
**2 More London Riverside** SE1 2RR.

or:

**Bus Appeals Body,**  
**c/o Bus Users UK., P.O. Box 119,**  
**Shepperton** TW17 8UX.



## **THE ORIGINAL LONDON SIGHTSEEING TOUR LTD.**

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# **TIMETABLES, FARES & CONDITIONS OF CARRIAGE**

**24th March 2016  
AND UNTIL FURTHER NOTICE**

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## **GENERAL INFORMATION**

The information contained in this book, which is correct at the time of compilation, applies to Company services and does not necessarily relate to operations on behalf of train operators or tendering authorities.

Tickets must be retained for inspection and duplicates cannot be issued. Most stops are marked with a London Transport bus or coach stop (usually also showing The Original Tour).

Whenever possible open-top double-deck buses are used on these services although the right is reserved to substitute closed-top buses if the need should arise, especially in adverse weather conditions.

All times and routes shown may be varied in cases of severe weather conditions or if disruption occurs because of marches or processions etc. Whenever possible advance notice will be given of such occurrences but this cannot be guaranteed. Where shown the winter frequencies are those expected to apply during the period November 2016 to March 2017 inclusive but additional journeys may operate if there is sufficient demand.

Smoking and/or using e-cigarettes, matches or lighters is not permitted on any Company vehicle. Dogs, except recognized assistance dogs, are not permitted on any Company vehicle.

## **FARES & PASSES**

Flat single fares are available on services T3, T5 and T6 from the driver at the commencement of the journey. All fares shown are, unless otherwise stated, adult single fares in pence. Staff passes issued by operators listed on official notices may travel free of charge provided that a seat is not occupied to the detriment of a fare-paying passenger.

Travelcards, LT Bus Passes, Saver Tickets and Oystercards are not valid for travel on Company services.

In all cases where time restrictions apply availability is determined by scheduled or actual time of departure, whichever is to the benefit of the passenger.

## **CHILDREN'S FARES**

One child aged 0-4 inclusive, per accompanying adult and not occupying any seat which is needed by a fare-paying passenger may be carried free at all times. Additional children aged 0-4 and all children aged 5-15 inclusive are, if accompanied by a fare-paying adult (maximum, including any free of charge, of 9 children per adult), conveyed at half the adult fare or reduced fare as otherwise shown. Any child aged under 16 but appearing to be older, who wishes to travel at children's rates will be expected to provide proof of age.

## **CONCESSIONARY FREEDOM PASSES**

Holders of valid London Boroughs' Elderly, Blind and Disabled Persons' Freedom Passes are conveyed according to the conditions of the individual pass at half the adult fare per single journey on services T3, T5 and T6. No concessionary fares are available on services T1, T2, T4 or excursions. The journey must not commence between midnight and 09.29 or between 23.00 and midnight on Mondays to Fridays (no time restriction Public Holidays). No other concessionary tickets are available and passes issued by local authorities outside Greater London are not valid.

## TOUR TICKETS (correct at time of going to press)

Available for unlimited travel on Original services T1, T2, T3, T4, T5 and T6 for up to 24 or 48 hours from time of issue.

	24hr	48hr
Adult .....	£30.00	£40.00
Child .....	£15.00	£19.00

Family (Up to 4 persons travelling together, including no more than 2 adults).....£75.00 .....£98.00

Subject to maximum no. of children per adult, each additional child thereafter charged at normal child rate.

These tickets are available from: appointed agents (some of whom may not sell the full range of tickets) or on day of travel from Original Tour staff.

Tickets may be purchased in advance from Company offices and websites, discounts for such sales often being available.

Tickets extending validity of 24-hour tickets to up to 48 hours may be bought from our staff at supplementary ("top-up") fares only prior to starting the first journey. Prices and availability vary by season.

## EXCURSIONS

Panoramic tours of London operate at certain times in accordance with demand, offering a complete 'once-round' tour. Picking-up points include Victoria, Marble Arch, Baker Street, Piccadilly Circus, Trafalgar Square, Westminster Pier, Hyde Park Corner, Lancaster Gate, Russell Square and Wandsworth. Times and fares (which start from £19 for adults) vary by season, details being available from Company offices.

## ACCESSIBILITY

On buses displaying a blue and white wheelchair symbol at the door of the bus, one 'reference wheelchair' (maximum dimensions 3'11" (L) x 2'4" (W) x 4'5" (H), 1.2m x 0.7m x 1.35m) may be carried in the designated space, facing forwards, and must use the wheel clamps and/or belts fitted. On other buses the carriage of unfolded wheelchairs is not permitted. Folded wheelchairs may be carried, where space permits, in appropriate stowage areas. Assistance with boarding and alighting can usually be provided by prior arrangement. Large 'scooter' wheelchairs are not permitted on any buses.

Large print copies of timetables are available upon request. Printed summaries of the English recorded commentary are available upon request.

**Please contact the Help Line: (020) 8877 2131** (normal office hours).

## GROUP BOOKINGS

Groups of ten or more persons travelling together on Mondays to Thursdays outside the main school holiday periods may usually obtain tour tickets at a discount if making single or limited journeys. Advance booking is usually necessary. Group Bookings Line: (020) 8877 2120.

## TIMETABLE SYMBOLS

Journeys shown in italics do not operate throughout the operating period of the timetable. The symbols refer to footnotes which show days of operation.

- Stops marked in the following pages with this symbol are not official timing points. Times shown alongside are for guidance, based upon average times from the preceding official timing point.

## LONDON ATTRACTIONS (correct at time of going to press)

Many are closed 24-26 December, 1 January & part of Easter weekend

Bank of England Museum	10.00-17.00 Mon-Fri only
Banqueting House	10.00-17.00
British Museum	10.00-17.30 (20.30 Fridays)
Churchill War Rooms	9.30-18.00 <span>60 mins</span>
Florence Nightingale Mus.	10.00-17.00 <span>30 mins</span>
HMS Belfast	10.00-18.00 (17.00 Nov-Feb) <span>60 mins</span>
Imperial War Museum	10.00-18.00
Kensington Palace	10.00-17.00 <span>60 mins</span>
London Aquarium	10.00-19.00 (20.00 School hols.) <span>60 mins</span>
London Dungeon	10.00 (11.00 Thu)-16.00 (18.00 Sat/ Sun/School hols)
London Eye	10.00-20.30 (21.30 or later Jul & Aug)
Madame Tussaud's	9.30-17.30 M-F (9.00-18.00 Sat/Sun) (9.00-19.00 Summer School holidays)
Monument	9.30-17.00 (17.30 Apr-Sep)
Museum of London	10.00-last admission 17.30
National Gallery	10.00-18.00 (21.00 Fri) <span>45 mins</span>
National Portrait Gallery	10.00-18.00 (21.00 Thu/Fri) <span>45 mins</span>
Natural History Museum	10.00-last admission 17.30
Queen's Gallery	10.00-17.30
St. Paul's Cathedral	8.30-last admission 16.00. Sun: worship only Tours at: 10.00, 11.00, 13.30, 14.00.
Science Museum	10.00- last admission 17.15
Shakespeare's Globe	9.00-17.30
Shard "View"	By prior booking (available at LVC)
Somerset House	10.00-18.00 <span>45 mins</span>
Tate Britain (Millbank)	10.00-18.00 <span>45 mins</span>
Tate Modern (S'wark)	10.00-18.00 (22.00 Fri/Sat) <span>45 mins</span>
Tower Bridge Exhibition	9.30-17.30, 10.00-18.00 Apr-Sep <span>30 mins</span>
Tower of London	9.00 (10.00 Sun/Mon)-17.30, 17.00 Nov-Feb <span>60 mins</span>
V & A Museum	10.00-17.45 (22.00 Fri)
Wellington Arch/Museum	10.00-17.00, 16.00 Nov-Mar (closed Mon/Tue)
Westminster Abbey	9.30-15.30 (18.00 Wed) Sun: worship only

Figures shown within boxes are last admissions  
in minutes prior to the closing time shown.

# Piccadilly Circus – Marble Arch – Victoria – Westminster – St. Paul's – City – Tower – Piccadilly Circus

## TI The Original Tour (Yellow Route) Daily (28th May to 10th September 2016 inclusive)

												FSO	
Piccadilly Circus, Leicester Square, Coventry Street	—	—	08.30		17.00	17.20	17.40	18.00	18.20	18.40		20.00	20.30
Trafalgar Square, Pall Mall East, stop Z ●	—	—	08.35		17.05	17.25	17.45	18.05	18.25	18.44		20.04	20.34
St. James's Palace, Pall Mall ●	—	—	08.39		17.09	17.29	17.49	18.09	18.29	18.47		20.07	20.37
Green Park Station, Piccadilly, west of Stop H	—	—	08.42		17.12	17.32	17.52	18.12	18.32	18.50		20.10	20.40
Hyde Park Cnr, Piccadilly, opp. Hard Rock Café ●	—	—	08.44		17.14	17.34	17.54	18.14	18.34	18.52		20.12	20.41
Hyde Park Cnr, London Hilton Hotel, stop X ●	—	—	08.47		17.17	17.37	17.57	18.17	18.37	18.55		20.15	20.44
Marble Arch, Park Lane, stop Z	—	—	08.53		17.23	17.43	18.03	18.23	18.43	18.57		20.17	20.46
Marble Arch, Park Lane, inbound coach stop ●	—	—	08.55		17.25	17.45	18.05	18.25	18.45	18.59		20.19	20.48
Victoria, Buckingham Pal. Rd, Grosvenor Htl, stop Z5	—	—	09.05		17.35	17.55	18.11	18.31	18.51	19.05		20.25	20.53
Buckingham Palace, Queen's Gallery ●	—	—	09.09		17.39	17.59	18.15	18.35	18.55	19.09		20.29	20.57
Horseferry Road, Millbank, stop NH ●	—	—	09.13		17.43	18.03	18.19	18.39	18.59	19.13		20.33	21.01
Abingdon Street, stop M ●	—	—	09.15		17.45	18.05	18.21	18.41	19.01	19.15		20.35	21.02
Westminster Bridge, County Hall, London Eye	—	—	09.20	and	17.50	18.10	18.25	18.45	19.05	19.19	and	20.39	21.06
Waterloo Station, York Road, South Bank ●	—	—	09.25	then	17.55	18.15	18.29	18.49	19.09	19.22	then	20.42	21.09
Aldwych, No. One Hotel, OT stop	—	—	09.30	every	18.00	18.20	18.34	18.54	19.14	19.26	every	20.46	21.13
St. Paul's Cathedral	—	—	09.39	5-15	18.09	18.29	18.42	19.02	19.22	19.34	20	20.54	21.20
Queen Victoria Street, Bank Station, stop MD ●	—	—	09.41	mins	18.11	18.31	18.44	19.04	19.24	19.36	mins	20.56	21.22
London Bridge, Monument Station, stop P ● ‡	—	—	09.44	until	18.14	18.34	18.47	19.07	19.27	19.39	until	20.59	21.25
Tooley Street, London Bridge Station ● ‡	—	—	09.48		18.18	18.38	18.51	19.11	19.31	19.42		21.02	21.28
Tooley Street, City Hall, stop J ● ‡	—	—	09.51		18.21	18.41	18.54	19.14	19.34	19.45		21.05	21.30
Tower Hill, Tower of London	09.29	09.44	09.59		18.29	18.49	19.02	19.22	19.42	19.52		21.12	21.35
Temple Station, stop N	09.38	09.53	10.08		18.38	18.58	19.10	19.30	19.50	20.00		21.20	21.43
Westminster Pier, Victoria Embankment ●	09.42	09.57	10.12		18.42	19.02	19.14	19.34	19.54	20.04		21.24	21.47
Parliament Street, HM Treasury, stop C	09.54	10.09	10.24		18.54	19.14	19.25	19.45	20.05	20.15		21.35	21.56
Whitehall, Horse Guards' Parade ●	09.56	10.11	10.26		18.56	19.16	19.27	19.47	20.07	20.17		21.37	21.57
Trafalgar Square, Cockspur Street, stop S ●	10.03	10.18	10.33		19.03	19.23	19.33	19.53	20.13	20.23		21.43	21.59
Piccadilly Circus, Coventry Street/Rupert Street	10.10	10.25	10.40		19.10	19.30	19.40	20.00	20.20	20.30		21.50	22.05

**NOTES:**  
See next page

# TI The Original Tour (Yellow Route) *Daily (24th March to 27th May and 11th September to 30th October 2016 inclusive)*

Piccadilly Circus, Leicester Square, Coventry Street	—	—	08.30		17.20	17.40	18.00	18.20
Trafalgar Square, Pall Mall East, stop Z ●	—	—	08.35		17.25	17.45	18.05	18.25
St. James's Palace, Pall Mall ●	—	—	08.39		17.29	17.49	18.09	18.29
Green Park Station, Piccadilly, west of stop H	—	—	08.42		17.32	17.52	18.12	18.32
Hyde Park Corner, Piccadilly, opp. Hard Rock Café ●	—	—	08.44		17.34	17.54	18.14	18.34
Hyde Park Corner, London Hilton Hotel, stop X ●	—	—	08.47		17.37	17.57	18.17	18.37
Marble Arch, Park Lane, stop Z	—	—	08.53		17.43	18.03	18.23	18.43
Marble Arch, Park Lane, inbound coach stop ●	—	—	08.55		17.45	18.05	18.25	18.45
Victoria, Buckingham Pal. Rd, Grosvenor Htl, stop Z5	—	—	09.05		17.55	18.11	18.31	18.51
Buckingham Palace, Queen's Gallery ●	—	—	09.09		17.59	18.15	18.35	18.55
Horseferry Road, Millbank, stop NH ●	—	—	09.13		18.03	18.19	18.39	18.59
Abingdon Street, stop M ●	—	—	09.15		18.05	18.21	18.41	19.01
Westminster Bridge, County Hall, London Eye	—	—	09.20	and	18.10	18.25	18.45	19.05
Waterloo Station, York Road, South Bank ●	—	—	09.25	then	18.15	18.29	18.49	19.09
Aldwych, No. One Hotel, OT stop	—	—	09.30	every	18.20	18.34	18.54	19.14
St. Paul's Cathedral	—	—	09.39	10-20	18.29	18.42	19.02	—
Queen Victoria Street, Bank Station, stop MD ●	—	—	09.41	mins	18.31	18.44	19.04	—
London Bridge, Monument Station, stop P ● ‡	—	—	09.44	until	18.34	18.47	19.07	—
Tooley Street, London Bridge Station ● ‡	—	—	09.48		18.38	18.51	19.11	—
Tooley Street, City Hall, stop J ● ‡	—	—	09.51		18.41	18.54	19.14	—
Tower Hill, Tower of London	09.29	09.44	09.59		18.49	19.02	19.22	—
Temple Station, stop N	09.38	09.53	10.08		18.58	19.10	19.30	—
Westminster Pier, Victoria Embankment ●	09.42	09.57	10.12		19.02	19.14	19.34	—
Parliament Street, HM Treasury, stop C	09.54	10.09	10.24		19.14	19.25	19.45	—
Whitehall, Horse Guards' Parade ●	09.56	10.11	10.26		19.16	19.27	19.47	—
Trafalgar Square, Cockspur Street, stop S ●	10.03	10.18	10.33		19.23	19.33	19.53	—
Piccadilly Circus, Coventry Street/Rupert Street	10.10	10.25	10.40		19.30	19.40	20.00	—

FSO: Operates Fridays and Saturdays only - may operate other days subject to demand

● Not an official timing point, see page 3

‡ Owing to long-term closure of Tooley Street from spring 2016, stop at Monument may not be served on this route on Mondays to Fridays; stops in Tooley Street may not be served at all.

Buses stop only at the points shown.

Additional journeys will operate at busy times, including some starting or finishing at Trafalgar Square and/or Victoria Station.

Christmas and New Year period - see page 11



# TI The Original Tour (Yellow Route)

Daily (from 31st October 2016 and until further notice)

				#	#	\$		
Piccadilly Circus, Leicester Square, Coventry Street	—	08.30	16.00	16.15	16.30	17.00	17.30	18.00
Trafalgar Square, Pall Mall East, stop Z ●	—	08.35	16.05	16.20	16.35	17.05	17.35	18.05
St. James's Palace, Pall Mall ●	—	08.39	16.09	16.24	16.39	17.09	17.39	18.09
Green Park Station, Piccadilly, west of stop H	—	08.42	16.12	16.27	16.42	17.12	17.42	18.12
Hyde Park Cnr, Piccadilly, opp. Hard Rock Café ●	—	08.44	16.14	16.29	16.44	17.14	17.44	18.14
Hyde Park Cnr, London Hilton Hotel, stop X ●	—	08.47	16.17	16.32	16.47	17.17	17.47	18.17
Marble Arch, Park Lane, stop Z	—	08.53	16.23	16.38	16.53	17.23	17.53	18.23
Marble Arch, Park Lane, inbound coach stop ●	—	08.55	16.25	16.40	16.55	17.25	17.55	18.25
Victoria, Buckingham Pal. Rd, Grosvenor Htl, stop Z5	—	09.05	16.35	16.50	17.05	17.35	18.01	18.31
Buckingham Palace, Queen's Gallery ●	—	09.09	16.39	16.54	17.09	17.39	18.05	—
Horseferry Road, Millbank, stop NH ●	—	09.13	16.43	16.58	17.13	17.43	18.09	—
Abingdon Street, stop M ●	—	09.15	16.45	17.00	17.15	17.45	18.11	—
Westminster Bridge, County Hall, London Eye	—	09.20	16.50	17.05	17.20	17.50	18.15	—
Waterloo Station, York Road, South Bank ●	—	09.25	16.55	17.10	17.25	17.55	18.19	—
Aldwych, No. One Hotel, OT stop	—	09.30	17.00	17.15	17.30	18.00	18.24	—
St. Paul's Cathedral	—	09.39	17.09	17.24	17.39	18.09	—	—
Queen Victoria Street, Bank Station, stop MD ●	—	09.41	17.11	17.26	17.41	18.11	—	—
London Bridge, Monument Station, stop P ● ‡	—	09.44	17.14	17.29	17.44	18.14	—	—
Tooley Street, London Bridge Station ● ‡	—	09.48	17.18	17.33	17.48	18.18	—	—
Tooley Street, City Hall, stop J ● ‡	—	09.51	17.21	17.36	17.51	18.21	—	—
Tower Hill, Tower of London	09.29	09.59	17.29	17.44	17.59	18.29	—	—
Temple Station, stop N	09.38	10.08	17.38	17.53	18.08	18.38	—	—
Westminster Pier, Victoria Embankment ●	09.42	10.12	17.42	17.57	18.12	18.42	—	—
Parliament Street, HM Treasury, stop C	09.54	10.24	17.54	18.09	18.24	18.54	—	—
Whitehall, Horse Guards' Parade ●	09.56	10.26	17.56	18.11	18.26	18.56	—	—
Trafalgar Square, Cockspur Street, stop S ●	10.03	10.33	18.03	18.18	18.33	19.03	—	—
Piccadilly Circus, Coventry Street/Rupert Street	10.10	10.40	18.10	18.25	18.40	19.10	—	—

● Not an official timing point, see page 3

‡ Owing to long-term closure of Tooley Street from spring 2016, stop at Monument may not be served on this route on Mondays to Fridays; stops in Tooley Street may not be served at all.

Buses stop only at the points shown.

Additional journeys will operate at busy times, including some starting or finishing at Trafalgar Square and/or Victoria Station.

Christmas and New Year period - see page 11

# Does not operate on Mondays to Thursdays \$ Operates Mondays to Thursdays only

# Victoria – Marble Arch – Madame Tussaud's – Piccadilly Circus – Westminster – St. Paul's – City – Tower – Embankment – Westminster – Victoria

## T2 City Sightseeing (Red Route) Daily (28th May to 10th September 2016 inclusive)

	SSuO													FSO	
Victoria, Grosvenor Gardens, stop Z6	—	—	08.30		17.20	17.30		18.00	18.08	18.18	18.28	18.38	18.48	18.58	19.28
Hyde Park Corner, London Hilton Hotel, stop X ●	—	—	08.33		17.23	17.33		18.03	18.10	18.20	18.30	18.40	18.50	19.00	19.30
Marble Arch, Park Lane, stop Z	—	—	08.39		17.29	17.37		18.07	18.13	18.23	18.33	18.43	18.53	19.03	19.33
Baker Street Station, Madame Tussaud's	—	—	08.53		17.43	17.50		18.20	18.20	18.30	—	18.50	19.00	19.10	19.40
Albany Street, White House Hotel, stop C	—	—	08.56		17.46	17.52		18.22	—	—	—	—	—	—	—
Oxford Circus, Regent Street, stop RF ●	—	—	09.03		17.53	17.59		18.29	—	—	—	—	—	—	19.48
Piccadilly Circus, Haymarket, stop R	—	09.01	09.16		18.06	18.08		18.38	—	—	—	—	—	—	19.55
Trafalgar Square, Pall Mall East, stop Z ●	—	09.05	09.20		18.10	—		—	—	—	—	—	—	—	—
Duncannon St., Charing Cross Station, stop G ●	—	09.08	09.23		18.13	—		—	—	—	—	—	—	—	—
Aldwych, No. One Hotel, OT stop	—	09.12	09.27	and	18.17	—	and	—	—	—	—	—	—	—	—
St. Paul's Cathedral	—	09.21	09.36	then	18.26	—	then	—	—	—	—	—	—	—	—
London Bridge, Monument Station, stop P ●	—	09.24	09.39	every	18.29	—	every	—	—	—	—	—	—	—	—
Tooley Street, London Bridge Station ● ‡	—	09.28	09.43	7-15	18.33	—	10	—	—	—	—	—	—	—	—
Tooley Street, City Hall, stop J ● ‡	—	09.31	09.46	mins	18.36	—	mins	—	—	—	—	—	—	—	—
Tower Hill, Tower of London	—	09.39	09.54	until	18.44	—	until	—	—	—	—	—	—	—	—
Southwark Bridge Road, Shakespeare's Globe ●	—	09.45	10.00		18.50	—		—	—	—	—	—	—	—	—
Blackfriars Bridge, Blackfriars Station, stop C ●	—	09.48	10.03		18.53	—		—	—	—	—	—	—	—	—
Temple Station, stop N	—	09.51	10.06		18.56	—		—	—	—	—	—	—	—	—
Whitehall, Banqueting House, Wales Office	—	09.59	10.14		19.04	—		—	—	—	—	—	—	—	—
Westminster Bridge, County Hall, London Eye ●	09.51	10.06	10.21		19.11	—		—	—	—	—	—	—	—	—
Lambeth Palace, Lambeth Pier, stop SA	09.54	10.09	10.24		19.14	—		—	—	—	—	—	—	—	—
Horseferry Road, Millbank, stop NE ●	09.56	10.11	10.26		19.16	—		—	—	—	—	—	—	—	—
Buckingham Palace, opposite Queen's Gallery ●	10.04	10.19	10.34		19.24	—		—	—	—	—	—	—	—	—
Victoria, Buckingham Pal. Rd, Grosvenor Htl, Z5 ●	10.07	10.22	10.37		19.27	—		—	—	—	—	—	—	—	—
Victoria, Grosvenor Gardens, stop Z6	10.16	10.31	10.46		19.36	—		—	—	—	—	—	—	—	—

## T2 City Sightseeing (Red Route)

Daily (24th March to 27th May and 11th September to 30th October 2016 inclusive)

			#	\$	#						☆					
Victoria, Grosvenor Gardens, stop Z6	—	08.30	16.50	17.00	17.10	17.10	17.20	17.30				18.00	18.08	18.18	18.28	18.48
Hyde Park Cnr, London Hilton Hotel, stop X ●	—	08.33	16.53	17.03	17.13	17.13	17.23	17.33				18.03	18.10	18.20	18.30	18.50
Marble Arch, Park Lane, stop Z	—	08.39	16.59	17.09	17.19	17.19	17.29	17.37				18.07	18.13	18.23	18.33	18.53
Baker Street Station, Madame Tussaud's	—	08.53	17.13	17.23	17.33	17.33	17.43	17.50				18.20	18.20	18.30	—	—
Albany Street, White House Hotel, stop C	—	08.56	17.16	17.26	17.36	17.36	17.46	17.52				18.22	—	—	—	—
Oxford Circus, Regent Street, stop RF ●	—	09.03	17.23	17.33	17.43	17.43	17.53	17.59				18.29	—	—	—	—
Piccadilly Circus, Haymarket, stop R	—	09.16	17.36	17.46	17.53	17.56	18.06	18.08				18.38	—	—	—	—
Trafalgar Square, Pall Mall East, stop Z ●	—	09.20	17.40	17.50	—	18.00	18.10	—				—	—	—	—	—
Duncannon St., Charing Cross Station, stop G ●	—	09.23	17.43	17.53	—	18.03	18.13	—				—	—	—	—	—
Aldwych, No. One Hotel, OT stop	—	09.27	17.47	17.57	—	18.07	18.17	—		and	—	—	—	—	—	—
St. Paul's Cathedral	—	09.36	17.56	18.06	—	18.16	18.26	—		then	—	—	—	—	—	—
London Bridge, Monument Station, stop P ●	—	09.39	17.59	18.09	—	18.19	18.29	—		every	—	—	—	—	—	—
Tooley Street, London Bridge Station ● ‡	—	09.43	18.03	18.13	—	18.23	18.33	—		10-15	—	—	—	—	—	—
Tooley Street, City Hall, stop J ● ‡	—	09.46	18.06	18.16	—	18.26	18.36	—		mins	—	—	—	—	—	—
Tower Hill, Tower of London	—	09.54	18.14	18.24	—	18.34	18.44	—		until	—	—	—	—	—	—
Southwark Bridge Road, Shakespeare's Globe ●	—	10.00	18.20	18.30	—	18.40	18.50	—			—	—	—	—	—	—
Blackfriars Bridge, Blackfriars Station, stop C ●	—	10.03	18.23	18.33	—	18.43	18.53	—			—	—	—	—	—	—
Temple Station, stop N	—	10.06	18.26	18.36	—	18.46	18.56	—			—	—	—	—	—	—
Whitehall, Banqueting House, Wales Office	—	10.14	18.34	18.44	—	18.54	19.04	—			—	—	—	—	—	—
Westminster Bridge, County Hall, London Eye ●	10.06	10.21	18.41	18.51	—	19.01	19.11	—			—	—	—	—	—	—
Lambeth Palace, Lambeth Pier, stop SA	10.09	10.24	18.44	18.54	—	19.04	19.14	—			—	—	—	—	—	—
Horseferry Road, Millbank, stop NE ●	10.11	10.26	18.46	18.56	—	19.06	19.16	—			—	—	—	—	—	—
Buckingham Palace, opposite Queen's Gallery ●	10.19	10.34	18.54	19.04	—	19.14	19.24	—			—	—	—	—	—	—
Victoria, Buckingham Pal. Rd, Grosvenor Htl, Z5 ●	10.22	10.37	18.57	19.07	—	19.17	19.27	—			—	—	—	—	—	—
Victoria, Grosvenor Gardens, stop Z6	10.31	10.46	19.06	19.16	—	19.26	19.36	—			—	—	—	—	—	—

\$ Operates Mondays to Thursdays only

# Does not operate on Mondays to Thursdays

☆ Operates 3 minutes later on Mondays to Thursdays

NOTES: See page 10

## T2 City Sightseeing (Red Route) *Daily (from 31st October 2016 and until further notice)*

						#	☆			☆
Victoria, Grosvenor Gardens, stop Z6	—	08.30		16.50	17.10	17.20	17.30	17.50	18.10	18.28
Hyde Park Cnr, London Hilton Hotel, stop X ●	—	08.33		16.53	17.13	17.23	17.33	17.53	18.12	18.30
Marble Arch, Park Lane, stop Z	—	08.39		16.59	17.19	17.29	17.37	17.57	18.15	18.33
Baker Street Station, Madame Tussaud's	—	08.53		17.13	17.33	17.43	17.50	18.10	—	—
Albany Street, White House Hotel, stop C	—	08.56		17.16	17.36	17.46	17.52	18.12	—	—
Oxford Circus, Regent Street, stop RF ●	—	09.03		17.23	17.43	17.53	17.59	18.19	—	—
Piccadilly Circus, Haymarket, stop R	—	09.16		17.36	17.53	18.06	18.08	18.28	—	—
Trafalgar Square, Pall Mall East, stop Z ●	—	09.20		17.40	—	18.10	—	—	—	—
Duncannon St., Charing Cross Station, stop G ●	—	09.23		17.43	—	18.13	—	—	—	—
Aldwych, No. One Hotel, OT stop	—	09.27	and	17.47	—	18.17	—	—	—	—
St. Paul's Cathedral	—	09.36	then	17.56	—	18.26	—	—	—	—
London Bridge, Monument Station, stop P ●	—	09.39	every	17.59	—	18.29	—	—	—	—
Tooley Street, London Bridge Station ● ‡	—	09.43	15-30	18.03	—	18.33	—	—	—	—
Tooley Street, City Hall, stop J ● ‡	—	09.46	mins	18.06	—	18.36	—	—	—	—
Tower Hill, Tower of London	—	09.54	until	18.14	—	18.44	—	—	—	—
Southwark Bridge Road, Shakespeare's Globe ●	—	10.00		18.20	—	18.50	—	—	—	—
Blackfriars Bridge, Blackfriars Station, stop C ●	—	10.03		18.23	—	18.53	—	—	—	—
Temple Station, stop N	—	10.06		18.26	—	18.56	—	—	—	—
Whitehall, Banqueting House, Wales Office	—	10.14		18.34	—	19.04	—	—	—	—
Westminster Bridge, County Hall, London Eye ●	09.51	10.21		18.41	—	19.11	—	—	—	—
Lambeth Palace, Lambeth Pier, stop SA	09.54	10.24		18.44	—	19.14	—	—	—	—
Horseferry Road, Millbank, stop NE ●	09.56	10.26		18.46	—	19.26	—	—	—	—
Buckingham Palace, opposite Queen's Gallery ●	10.04	10.34		18.54	—	19.24	—	—	—	—
Victoria, Buckingham Pal. Rd, Grosvenor Htl, Z5 ●	10.07	10.37		18.57	—	19.27	—	—	—	—
Victoria, Grosvenor Gardens, stop Z6	10.16	10.46		19.06	—	19.36	—	—	—	—

☆ Operates 3 minutes later on Fridays, Saturdays and Sundays

During January and early February, 18.28 journey will not operate on Mondays to Thursdays.

FSO: Operates Fridays and Saturdays only - may operate other days subject to demand

SSuO: Operates Saturdays and Sundays only

● Not an official timing point, see page 3

‡ Owing to long-term closure of Tooley Street from spring 2016 the stops on Tooley Street may not be served.

Buses stop only at the points shown and at:  
 Gloucester Place (George Street, stop K)  
 Strand (Covent Garden, stop A)  
 Green Line Coach Station, Victoria (stop 1) until 15.30

Additional journeys will operate at busy times, including some starting or finishing at Marble Arch, Embankment Pier and/or Haymarket.

Christmas and New Year period - see page 11

# Leicester Square – Westminster – Lambeth – London Eye – Piccadilly Circus – Leicester Square

## T3 The Loop Line Green Route *Daily*

								#
Leicester Square, Charing Cross Road	09.15		14.15	14.35	14.59	15.19	15.39	
Whitehall, opposite Trafalgar Studios	09.18		14.18	14.38	15.02	15.22	15.42	
Whitehall, Banqueting House, Wales Office	09.20		14.20	14.40	15.04	15.24	15.44	
Westminster Abbey, Great Smith Street	09.24	and then	14.24	14.44	15.08	15.28	15.48	
Horseferry Road, Millbank, stop NH ●	09.26	every	14.26	14.46	15.10	15.30	15.50	
Lambeth Palace, Lambeth Pier, stop SP	09.29	10-20 mins	14.29	14.49	15.13	15.33	15.53	
Westminster Bridge, County Hall, London Eye	09.34	(every 20-30	14.34	14.54	—	—	—	
Parliament Street, HM Treasury, stop C	09.39	mins in winter)	14.39	14.59	—	—	—	
Whitehall, Horse Guards' Parade	09.41	until	14.41	15.01	—	—	—	
Northumberland Avenue, Garfunkel's, stop X	09.45		14.45	15.05	—	—	—	
Piccadilly Circus, Rupert Street*	09.54		14.54	15.14	—	—	—	
Leicester Square, Charing Cross Road	09.59		14.59	15.19	—	—	—	

● See page 3

# Does not operate on Mondays to Thursdays after 30th October 2016 or on New Year's Eve

\* Buses will serve Shaftesbury Avenue, Stop H when Rupert Street is subject to building works

### SINGLE FARES:

£8 flat adult fare applies for any one single journey.

Buses stop only at the points shown and at:  
Cambridge Circus (Leicester Sq. Stn., stop J)

This service is particularly liable to diversion or curtailment on the occasions of major processions, demonstrations, festivities etc. Please check with our staff on the day of travel.

## CHRISTMAS PERIOD SERVICES

24 December T1, T2, T4 & T5 special timetable with all journeys finishing by 16.45. T6 no service after 16.00. T3 no service

25 December No service on any route.

26 December T2, T4 & T6 special timetables from 09.00. T1, T3 & T5 no service.

31 December T1, T2, T4 & T6 special timetable with all journeys finishing by 17.20. T3 & T5 normal weekday service.

1 January T2, T4 & T6 special timetables from 09.00. T5 normal timetable. T1 & T3 no service.

# Kensington Palace – South Kensington Museums – Knightsbridge – Piccadilly – British Museum – Russell Square

## T4 Museum Link Blue Route *Daily*

Kensington, Palace Gate	08.13	17.13	17.43	—	18.13	
Palace Gate, Reston Place, stop RP	08.14	17.14	17.44	—	18.14	
Gloucester Road, Cromwell Road, stop GZ	08.18	17.18	17.48	—	18.18	
Gloucester Road Station, Stanhope Arms, stop GS	08.19	17.19	17.49	—	18.19	
South Kensington Station, Harrington Road, stop D	08.22	17.22	17.52	—	18.22	
Cromwell Gardens, V & A Museum	08.25	and then	17.25	17.55	—	18.25
Brompton Road, opposite Harrod's, stop KB	08.29	every 10-20 mins	17.29	17.59	—	18.29
Hyde Park Corner, Knightsbridge, stop R	08.33	(every 15-30 mins	17.33	18.03	—	18.33
Green Park Station, Piccadilly, stop J	08.37	in winter)	17.37	18.07	—	18.37
Piccadilly Circus, Rupert Street	08.45	until	17.45	18.15	18.30	18.45
Great Russell Street, British Museum, stop U	08.56		17.56	—	18.41	—
Russell Square, Woburn Place, Royal National Htl	09.00		18.00	—	18.45	—

◆ *Journey operates Fridays, Saturdays and Sundays 28th May to 10th September 2016 inclusive, increased to Daily 22nd July to 29th August 2016 inclusive, plus Saturdays 17th & 24th September 2016.*

Buses stop only at points shown and at:

Piccadilly Circus (Trocadero, Shaftesbury Avenue, stop K) towards Kensington

Piccadilly Circus (Haymarket, stop R) towards Kensington

Piccadilly Circus (Piccadilly, Le Meridien, stop B) towards Russell Square

Christmas and New Year period: see page 11

Russell Square, Woburn Place, Royal National Htl	08.30	16.30	17.00	17.30	—	
Bedford Way, OT stop	08.32	16.32	17.02	17.32	—	
Bedford Place, Russell Square, stop K	08.36	16.36	17.06	17.36	—	
Great Russell Street, British Museum, stop W	08.38	and then	16.38	17.08	17.38	—
Piccadilly Circus, Rupert Street	08.50	every 10-20 mins	16.50	17.20	17.50	18.35
Green Park Station, Piccadilly, west of stop H	08.56	(every 15-30 mins	16.56	17.26	17.56	18.41
Hyde Park Corner, Piccadilly, opp. Hard Rock Café	08.58	in winter)	16.58	17.28	17.58	18.43
Hyde Park Corner, Knightsbridge, coach stop I3	09.01	until	17.01	17.31	18.01	18.46
Scotch House, Knightsbridge, stop KE	09.06		17.06	17.36	18.06	18.51
Royal Albert Hall, coach stop K3	09.11		17.11	17.41	18.11	18.56
Kensington, Palace Gate	09.12		17.12	17.42	18.12	18.57

Journeys terminating at Kensington after 17.00 which are not scheduled to return will, on the request of any passenger already on board, continue to Gloucester Road, Cromwell Road.

# Marble Arch – Lancaster Gate – Paddington – Marylebone – Baker St. – Euston – King’s Cross St. Pancras

## T5 Station Connector Black Route *Daily*

Marble Arch, Cumberland Gate	—	10.29	—	11.29	—	12.29	15.23		17.53
Marble Arch, Bayswater Road, stop A	—	10.30	—	11.30	—	12.30	15.24		17.54
Lancaster Gate Station, stop LH	09.42	10.33	10.42	11.33	11.42	12.33	15.27	and	17.57
Paddington Station, Praed St, stop H	09.45	—	10.45	—	11.45	—	A	then	A
Praed Street, Metropole Hotel, Post Office	09.47	—	10.47	—	11.47	—	15.32	every	18.02
Marylebone Station, Marylebone Road, stop N	09.51	—	10.51	—	11.51	—	15.36	30	18.06
Baker Street Station, Madame Tussaud’s	09.54	—	10.54	—	11.54	—	15.39	mins	18.09
Euston Station, Euston Road, stop AZ	09.58	—	10.58	—	11.58	—	15.43	until	18.13
King’s Cross St. Pancras, Pancras Road, stop T	10.01	—	11.01	—	12.01	—	15.46		18.16
St. Pancras Station, Midland Road, stop S	10.05	—	11.05	—	12.05	—	15.50		18.20

St. Pancras Station, Midland Road, stop S	10.07	and then every	12.07	16.22	17.22
Euston Station, Friends’ House, coach stop CH	10.13	20 mins	12.13	16.28	17.28
Great Portland Street Station, stop G	10.15	(every 20-30 mins	12.15	16.30	17.30
Baker Street Stn, Univ. of Westminster, stop E	10.17	in winter)	12.17	16.32	17.32
Marble Arch, Park Lane, stop Z	10.29	until	12.29	16.44	17.44

A – Alighting Point only after 14.00

Buses stop only at the points shown.

Christmas and New Year period: see page 11

**SINGLE FARES:** £2 flat adult fare applies for any one single journey

# Holland Park – Notting Hill – Bayswater – Lancaster Gate – Marble Arch/Piccadilly Circus

## T6 Capital Connector Purple Route *Daily*

Holland Park Avenue, Royal Crescent	08.10		09.50	10.10		13.10	13.35		16.05	17.05
Notting Hill Gate, Palace Gardens Terr., stop M	08.16		09.56	10.16		13.16	13.41		16.11	17.11
Bayswater Road, St. Petersburg Place	08.17	and then	09.57	10.17		13.17	13.42		16.12	17.12
Bayswater Road, Porchester Terrace	08.19	every	09.59	10.19	and then	13.19	13.44	and then	16.14	17.14
Lancaster Gate Station, stop LH	08.23	10-20 mins	10.03	10.23	every	13.23	13.48	every	16.18	17.18
Paddington Station, Praed St, stop H	08.26	(every 20-30	10.06	10.26	20-30	13.26	—	30	—	—
Praed Street, Metropole Hotel, Post Office	08.28	mins in winter)	10.08	10.28	mins	13.28	—	mins	—	—
Marble Arch, Park Lane, inbound coach stop	08.35	until	10.15	10.35	until	13.35	13.53	until	16.23	17.23
Green Park Station, Piccadilly, stop J	08.47		10.27	—		—	—		—	—
Piccadilly Circus, Coventry Street	08.55		10.35	—		—	—		—	—
Marble Arch, Park Lane, stop Z	—		—	10.37		13.37	13.55		16.25	17.25

				#	#					
Marble Arch, Cumberland Gate	11.38		16.38	17.08	17.38	18.08	18.38			
Marble Arch, Bayswater Road, stop A	11.39	and then	16.39	17.09	17.39	18.09	18.39			
Lancaster Gate Station, Bayswater Road, stop LC	11.42	every	16.42	17.12	17.42	18.12	18.42			
Bayswater Road, Porchester Terrace, stop S	11.45	30 mins	16.45	17.15	17.45	18.15	18.45			
Bayswater Road, Palace Court, stop S	11.47	until	16.47	17.17	17.47	18.17	18.47			
Notting Hill Gate, coach stop N	11.48		16.48	17.18	17.48	18.18	18.48			
Holland Park Avenue, Royal Crescent	11.56		16.56	17.26	17.56	18.26	18.56			

### SINGLE FARES:

£2 flat adult fare applies for any one single journey

Buses stop only at the points shown and at:  
Holland Park Avenue (Royal Crescent stop HD).

Christmas and New Year period: See page 11

# Does not operate after 30th October 2016



# CONDITIONS OF CARRIAGE

These Conditions may be altered without notice.

## GENERAL

(I) The Original London Sightseeing Tour Ltd (hereinafter in these Regulations and Conditions called 'the Company') will make every effort to maintain the services shown in its timetables and will so far as is possible operate the same to the system of time in force, but reserves the right to alter, suspend, withdraw or deviate the route of any vehicle or service and alter any operating times of service without notice.

(II) The Company hereby gives notice to all persons that it does not undertake, nor by the publication of this or any timetable, handbill or notice, is it to be deemed to undertake that its buses and coaches shall operate on service at the same time set out in its timetables, or at all, or shall arrive at the time specified in the timetables, or at all. The Company further gives notice that it will not be liable or accountable for any loss, damage, hurt, inconvenience or injury arising from the failure of the vehicles to start or arrive at the time specified in the timetables, or at all, neither will it be liable in such cases in the event of delay or journey deviation or breakdown arising from any cause.

The Company does not guarantee that vehicles of any particular type or description shall be operated on its bus services, excursions and tours.

## LIABILITY

(III) Tickets are issued subject to the Regulations and Conditions published in the timetables, fare tables and/or notices of the Company (including the information shown on pages 2 & 3 of this publication) and of any other company or person upon whose transport system the tickets may be available.

(IV) The contract of carriage and the liability of the Company (if any) or of the company or person referred to in (III) above (if any) is limited to carriage upon its or his own transport system. The Company does not accept any responsibility for any accident which may occur to any passenger being carried on any tollbridge, ferry or other transport across water.

Neither the holder of a ticket nor any other person shall have any right of action against the Company in respect of (i) death or bodily injury to any person otherwise than while the passenger is being carried in, or entering or alighting from a stationary public service vehicle; or (ii) any other loss damage or delay to any person however caused; or (iii) any loss or misdelivery of or damage or delay to property however caused; or (iv) death or bodily injury or loss sustained while entering or leaving a public service vehicle whilst in motion.

The contract entered into by the Company is limited to the carriage of passengers by road. Whenever the Company (except in the case of substitution resultant of a breakdown of a Company vehicle) makes arrangements for customers to be conveyed on any form of transport other than its own buses, it does so as agent only.

## PAYMENT OF FARES

(V) The passenger is liable to pay for the journey the fare set out in the Company's Official Fare Tables and to pay the same to the driver or conductor whether payment is requested by the driver or conductor or not.

(VI) Passengers on paying the proper fare shall see that they receive a new ticket or tickets corresponding with the amount paid, properly issued and/or punched in the relevant section, in accordance with the conditions of issue of ticket. Tickets are not transferable from one person to another. They remain the property of the Company and must be produced for inspection and delivered up when required by any of the Company's officials. Passengers must examine their change upon receipt and report any discrepancy immediately to the driver or conductor as no claims can otherwise be entertained.

(VII) Fares are arranged in stages, and passengers boarding a public service vehicle at a point between stages will be charged as from the previous stage. Passengers alighting between stages will be charged as if travelling to the next succeeding fixed stage point.

## CONDUCT OF PASSENGERS

Except with the permission of the Company, passengers may not distribute any paper or article for the purpose of giving or seeking information or comment about any matter nor sell or offer for sale any article.

(VIII) The passenger is carried subject to the provisions of all legislative enactment in that behalf and an extract from the Public Service Vehicles (Conduct of Drivers, Inspectors, Conductors and Passengers) Regulations 1990, and made by the Minister of Transport, as amended, is as follows:

- 6 (I) When a public service vehicle is carrying passengers or waiting to pick up passengers, no passenger or intending passenger shall –
- (a) where the vehicle has a door which passengers are by notice informed is for a particular purpose, use that door for any other purpose, unless otherwise directed or authorised by a driver, inspector or conductor.
  - (b) put at risk or unreasonably impede or cause discomfort to any person travelling on or entering or leaving the vehicle, or a driver, inspector, conductor or employee of the operator when doing his work on the vehicle;
  - (c) throw or trail any article from the vehicle;
  - (d) (e) (f) [repealed]
  - (g) speak to the driver whilst the vehicle is in motion except –
    - (i) in an emergency;
    - (ii) for reasons of safety; or
    - (iii) to give directions as to the stopping of the vehicle;
  - (h) without reasonable cause distract the driver's attention, obstruct his vision or give any signal which might reasonably be interpreted by the driver as a signal –
    - (i) to stop the vehicle in an emergency; or
    - (ii) to start the vehicle;
  - (j) travel on any part of the vehicle which is not provided for the carriage of passengers;
  - (k) remain on the vehicle, when directed to leave by the driver, inspector or conductor on the following grounds –
    - (i) that his remaining would result in the number of passengers exceeding the maximum seating capacity or the maximum standing capacity marked on the vehicle in accordance with the Public Service Vehicle (Carrying Capacity) Regulations 1984;
    - (ii) that he has been causing a nuisance; or
    - (iii) that his condition is such as would be likely to cause offence to a reasonable passenger or that the condition of his clothing is such that his remaining would be reasonably expected to soil the fittings of the vehicle or the clothing of other passengers.
  - (l) play or operate any musical instrument or sound producing equipment to the annoyance of any person on the vehicle or in a manner which is likely to cause annoyance to any person on the vehicle; or
  - (m) intentionally interfere with any equipment with which the vehicle is fitted.

(1A) Paragraphs (1)(k)(ii) and (iii) shall not apply to a direction given by a driver, inspector or conductor solely on the grounds that a person is a disabled person.

(2) Subject to paragraph (3), a passenger on a vehicle who has with him any articles or substance mentioned in paragraph (4) or any animal -

- (a) if directed by the driver, inspector or conductor to put it in a particular place on the vehicle, shall put it where directed; and
- (b) if requested to move it from the vehicle by the driver, inspector or conductor, shall remove it.

(3) Paragraph (2)(b) does not require the removal of an animal where the passenger is a disabled person and the animal is an assistance dog.

(3A) Without prejudice to regulation 5(7), a disabled person shall comply with any direction given by a driver, inspector or conductor to remove his assistance dog from the gangway.

(4) The article or substance referred to in paragraph (2) is -

- (a) any bulky or cumbersome article;
- (b) any article or substance which causes or is likely to cause annoyance to any person on the vehicle; or
- (c) any article or substance which would be reasonably expected to constitute-
  - (i) a risk of injury to any person on the vehicle; or
  - (ii) a risk of damage to the property of any person on the vehicle or to the vehicle.

7 (1) No passenger on a vehicle being used for the carriage of passengers at separate fares shall use any travel mandate (i.e. ticket, statutory concession permit, other permit or smart medium together with any related form of identification) which has -

- (a) been altered or defaced;
- (b) been issued for used by another person on terms that it is not transferable; or
- (c) expired

(2) Save as provided in paragraph (3), every passenger on a vehicle being used for the carriage of passengers at separate fares shall -

- (a) declare, if so requested by the driver, inspector or conductor, the journey which he intends to take, is taking or has taken in the vehicle;
- (b) where the vehicle is being operated by the driver without a conductor -
  - (i) save as provided in sub-paragraph (ii), as soon as reasonably practicable after boarding the vehicle - (aa) pay to the driver for the journey he intends to take; (bb) if the vehicle is provided with fare-collection equipment, other than smart equipment, insert in that equipment the money or token required to pay the fare; (cc) if he claims to be entitled to any statutory travel concession, or other concession, in respect of the fare, produce to the driver the statutory travel concession permit or other permit issued to him in respect of that concession; (dd) if the vehicle is equipped with smart equipment and any condition of carriage requires a passenger to present a smart medium which has been issued to that passenger, comply with that condition and any direction as to that requirement given by the driver, an inspector or by any notice displayed on the vehicle; or
  - (ii) if otherwise directed by the driver, an inspector or a notice displayed on the vehicle, pay the fare for his journey in accordance with the direction;
- (c) where the vehicle is being operated by the driver with a conductor,
  - (i) pay the fare for the journey which he intends to take, is taking, or has taken in the vehicle to the conductor;
  - (ii) if he claims to be entitled to any statutory travel concession, or other concession, in respect of the fare, produce to the conductor the statutory travel concession permit or other permit issued to him in respect of that concession immediately on being requested to do so by the conductor or an inspector;
- (d) accept and retain for the rest of his journey any ticket which is provided on payment of a fare in accordance with sub-paragraph (b) or (c);
- (e) produce during his journey any travel mandate which authorizes him to take that journey for inspection by the driver, inspector or conductor on being requested to do so by the driver, inspector or conductor: and
- (f) as soon as he has completed the journey in respect of which he has paid the fare, produced a permit or presented a smart medium, either -
  - (i) leave the vehicle; or
  - (ii) pay the fare, produce a permit or present a smart medium in respect of any further journey which he intends to take on the vehicle

(3) Paragraphs (2)(b) and (c) do not apply to a passenger who has with him a ticket which was issued to him before his journey in respect of that journey, provided he complies with all such directions in relation to the ticket as may be -

- (a) printed on the ticket;
- (b) displayed on the vehicle; or
- (d) given by the driver, inspector or conductor

(4) Any passenger who -

- (a) fails to comply with paragraph 2(b) or (c); or
- (b) does not have with him a ticket which was issued to him before his journey in respect of that journey; shall pay the fare for the journey to the driver, inspector or conductor on request and in any case before he leaves the vehicle, unless otherwise agreed by the driver, inspector or conductor.

(5) Any passenger on a vehicle being used for the carriage of passengers at separate fares who has with him a ticket which he is not entitled to retain for any reason including -

- (a) the alteration or defacement of the ticket;
- (b) the fact that the ticket, having been issued for the use by another person, was not transferable to him;
- (c) the expiry of the ticket; or
- (d) a mistake in consequence of which the ticket was issued; shall surrender the ticket to a driver, inspector or conductor on being required to do so.

(6) Present means insert a smart medium in, swipe a smart medium against, touch a smart medium upon, or otherwise apply a smart medium to, smart equipment in a manner which enables the smart medium to interact with the smart equipment.

- 8 (1) Any passenger on a vehicle who is reasonably suspected by the driver, inspector or conductor of the vehicle of contravening any provision of these Regulations shall give his name and address to the driver, inspector or conductor on demand.
- (2) ANY PASSENGER ON A VEHICLE WHO CONTRAVENES ANY PROVISIONS OF THESE REGULATIONS MAY BE REMOVED FROM THE VEHICLE BY THE DRIVER, INSPECTOR OR CONDUCTOR OF THE VEHICLE OR, ON THE REQUEST OF THE DRIVER, INSPECTOR OR CONDUCTOR BY A POLICE CONSTABLE.

### **STANDING PASSENGERS**

(IX) The passenger is further carried subject to the provisions of The Public Service Vehicles (Carrying capacity) Regulations 1984, as amended, which provide, inter alia, that no standing passengers will be carried: (a) on the upper deck of a double-decked vehicle; (b) on the platform or staircase of a double-decked vehicle or on the steps of a single-decked vehicle (c) standing against the emergency exit or doors; (d) forward of the driver's seat.

The maximum number of standing passengers which may be carried is displayed on the vehicle.

Passengers are carried standing at the absolute discretion of the Company whose decision and that of its employees is final.

### **WHEELCHAIRS, PUSHCHAIRS ETC.**

(X) Wheelchair users have priority over everyone else for use of the designated wheelchair space except when standing passengers or unfolded pushchairs already occupying that space cannot be accommodated elsewhere on the vehicle. No-one already on board will be expected to alight for the sole purpose of vacating the wheelchair space, but unfolded pushchairs, buggies etc must be folded and stowed in a luggage space if there is sufficient room when the wheelchair space is needed by a wheelchair user.

Wheelchairs, pushchairs, buggies etc. may not be placed in any gangway or on any staircase and are not permitted on the upper deck.

### **BOARDING, ALIGHTING AND STOPPING PLACES**

(XI) Passengers wishing to board at Request stops should hail the driver by means of a clear hand signal when the vehicle is approaching.

Passengers wishing to enter a bus must first allow those passengers who wish to alight to leave the vehicle.

Bells are provided for use by passengers wishing to alight.

Passengers are not to attempt to board or alight from any of the Company's vehicles whilst in motion or stationary in traffic in obedience to signals, police directions or from any other cause, passengers so doing act at their own risk.

### **REFUNDS**

(XII) No refunds will be made in respect of lost, destroyed or defaced tickets of any description.

### **PASSENGERS' ACCOMPANIED PACKAGES AND LUGGAGE**

(XIII) Luggage will be conveyed at owner's risk and, to the fullest extent permitted by law, the Company will not be liable for loss of or from or for damage or delay to accompanied luggage, however caused, whether by the act or neglect of the Company its services or agents or not.

The Company reserves the right to refuse to carry any luggage, parcel or package.

Light luggage or parcels which can be carried on the passenger's lap or placed on interior luggage racks without inconvenience to others will be carried free. Other large and bulky articles accompanying passengers will be carried only if accommodation permits without causing discomfort or inconvenience to the other passengers, or without obstruction of the driver or conductor in their duties. Luggage may not be placed in gangways that may obstruct any entrance or exit. Roller skates/blades, skateboards etc. are not permitted on board other than when stowed in interior luggage racks. Bicycles and perambulators will not be carried on bus services.

Explosives or combustible materials may not be brought on to the Company's public service vehicles and will not be conveyed in any circumstances whatsoever.

### **LOST PROPERTY**

(XIV) Any person who finds property accidentally left in a vehicle shall immediately hand it in the state in which he finds it to the driver, who shall deal with it in accordance with the established procedure.

All articles found on the Company's vehicles will be deposited at the Company's Head Office where enquiries should be made. Assistance in tracing will be rendered by the Company officials wherever possible.

Any such property which before it has been deposited is claimed by a person who satisfies the driver or other duly authorised servant of the Company that he is the owner, will be returned forthwith to the claimant without fee or reward, upon giving his name and address to such driver or other authorised servant.

If any property so retained by the Company or their representatives appears to him to be of a perishable nature, and it is not claimed within 48 (or earlier if it becomes objectionable) hours from time when it was found, he may thereupon destroy or otherwise dispose of it as he sees fit.

The Company may charge claimants of lost property a fee of up to £2, plus advance payment for postage & packing if applicable.

Any property unclaimed within one calendar month will be disposed of appropriately.

All postal enquiries regarding lost property should be accompanied by a stamped addressed envelope and sent to the Company's Office, and full particulars must be given of the date and time of the journey made and on which the property was lost.

### **LEGAL ACTION**

(XV) These conditions are governed and construed in accordance with the laws of England and any disputes will be decided only by the English courts.

**The Original London Sightseeing Tour Ltd.**  
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